



DOCK AND DOOR
ENGINEERING
clade.ie



Service Brochure

Loading Dock Equipment

Industrial Doors

High Speed Doors

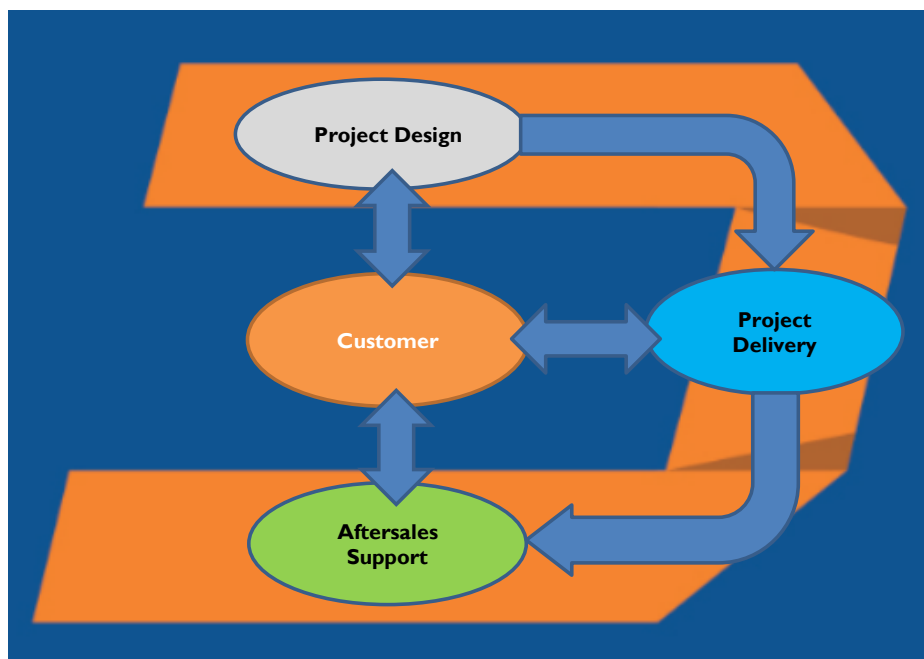
Engineered - Customer - Solutions



About Us

Dock And Door Engineering Ltd is a **Customer Focused** Irish owned and managed company. We specialize in the Design, Delivery and Support of Loading Dock Equipment & Industrial Doors. We provide local expertise to deliver world class engineered systems for today's industry in Ireland.

As a Best Practice Company, we bring the latest world class standards of Design, Manufacture and Installation efficiency. We deliver with the best local knowledge and expertise. This combination of quality EU manufactured, tested and certified equipment, engineering excellence and localised customer support ensure excellent value at construction stage. Longer term, this means value and dependability right through the product life cycle for our end use customers.



Our Expertise

- Logistics Centres
- Retail Distribution
- Food and Beverage production
- Pharma including clean room
- Emergency Service Facilities (Blue Light Stations)

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Our DNA

Who

A dynamic, experienced team -
we work for our customers

How

Best Practice
in everything
we do

What

Best in Class Loading Dock
Equipment & Industrial Doors

Why

To serve our Customers

When

Efficiently, to your programme

Where

Manufactured in Europe,
Installed and Serviced in Ireland

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Keeping you safe, operational and compliant...





Best Support

Reactive

Dock And Door Engineering Ltd technicians will carry out on-site assessment and make recommendations on how best to solve your problems. Our mobile workshops are equipped with the correct equipment to ensure its fixed right the first time. Supporting our technicians is our centralized parts warehouse which ensures a speedy resolution when it comes to these repairs.

With the availability of 24/7 emergency call facilities, your urgent needs are dealt with professionally and cost effectively.

Proactive

Prevention is far more cost effective than repair. Dock And Door Engineering Ltd offers a tailored preventative maintenance program that simply allows you to leave everything in the capable hands of our technicians. The contracts include periodic service visits where all the equipment functions are checked and tested to ensure their conformity to the relevant standards and that they continue to meet your specific operational requirements.

Defective parts and consumables are replaced. Should further repairs be required, they are specified in our

expert service report. This can of course include equipment from other manufacturers and our extensive industry manufacturing contacts ensures we have ready access to replacement parts.

Preventative maintenance gives three clear benefits; it reduces the risk of injury, damage and failure, and ultimately downtime. Reduces maintenance costs as minor complications are identified before they result in a large costly problem. The equipment therefore performs the function it was intended to do which enhances productivity.

Protective

Our Protective Service Level Agreement is designed for clients who wish to protect their investment in equipment and ongoing site safety. In addition to the Regular scheduled preventative maintenance visits (as per Proactive above), Protective Service Level agreements include Biannual surveys by Service Manager, Annual reports with safety compliance, 24-7 priority reactive support, Prioritized emergency callout facility, and Replacement of all defective components.

Dock And Door Engineering Ltd will also carry out Safety upgrades as required to ensure compliance with all known regulations and directives as they evolve, all of which will lead to extended equipment life cycles

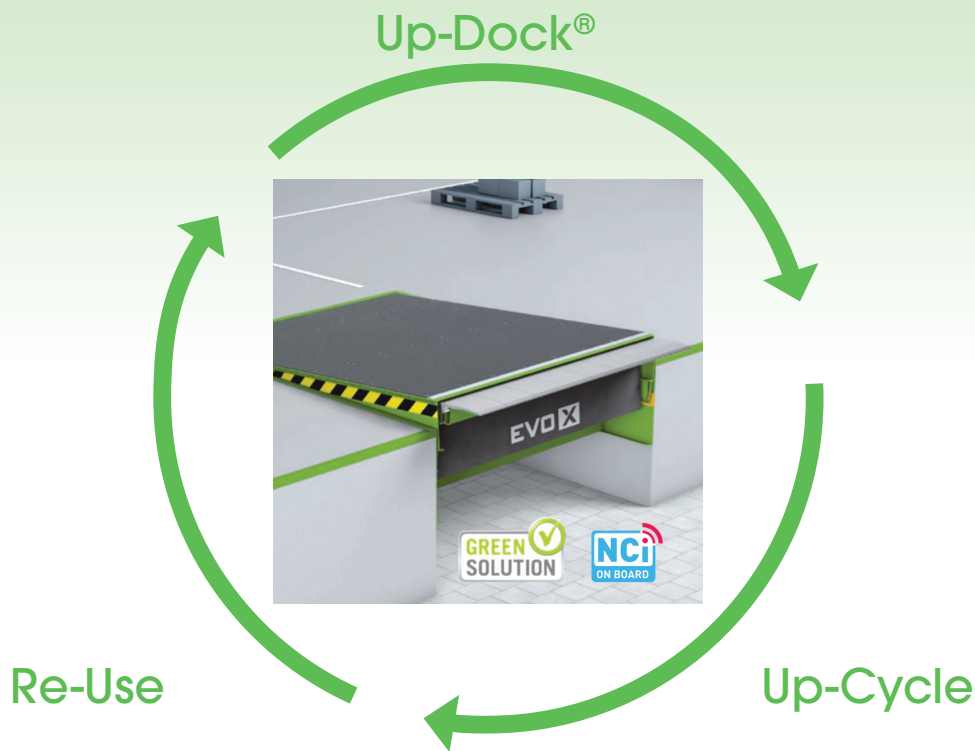


Employers Need Certainty

- | | |
|--|---|
| <ul style="list-style-type: none">✓ Service Management System✓ Customer Portal✓ Asset Management✓ Industry Experience✓ Industry Leading Reference Checks✓ Safety Policy in operation & monitored✓ ENI3241/I and CE expertise✓ SHAWW Act (Machinery Directives) - Competent Person✓ Mechanical qualified technicians✓ Electrical qualified technicians✓ Safe Pass Qualifications✓ Continuous Improvement Culture | <ul style="list-style-type: none">✓ Regular training updates✓ 24/7 emergency cover for CSA holders✓ 3-Hour maximum emergency response time✓ Nationwide service✓ Stock of essential spare parts✓ Documentation on file per regulations✓ Financially viable✓ Credit account facilities✓ Product Liability Insurance✓ Public Liability Insurance✓ Annual Performance Review with customers |
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Green Solution

Up-Dock®

Up-Dock® is a concept designed to ensure maximum return on investment for our clients. By **upgrading** the existing equipment, you can ensure ongoing equipment reliability, safety compliance and longevity. Often, you can add years of life to older equipment at low investment and minimum disruption. Once completed, we provide certification and compliance reports. Upcycle your existing equipment for maximum environmental benefit.

Upgrades and Replacement Equipment

Upcycle and enhance your equipment by taking advantage of our world class manufacturers who continually develop their equipment ranges for improved efficiency, your operational reliability or for changes in safety legislation. Dock And Door Engineering Ltd can also offer a range of other complimentary equipment and services to enhance your operation such as automation, door control systems, modernization and management control software.



Contact us at:

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